

Pat Fontana

Speaker | Workshop Leader | Writer

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Words
Working
Are your words working for you?

Healthcare | Education | Hospitality/Retail | Business

No “sit and listen” speeches!

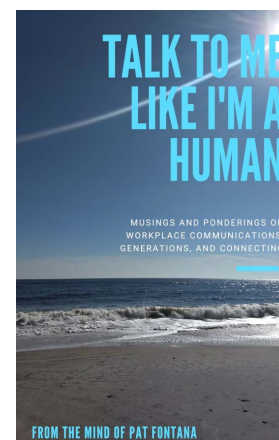
Every session is designed for your participants to “get active, get engaged, and get solutions.”

An accomplished speaker, workshop leader, and writer, I deliver sessions that are *interactive and intriguing, engaging* every group in key points that are *relevant and immediately actionable*.

I am focused on bringing the *human connection* back to workplace communications—knowing there is always a human on the receiving end.

Let’s connect, if your group is ready to explore:

- ◆ ***REAL Communications™***
 - ◆ ***Respect, Empathy, Attention, Listening***
- ◆ ***Generational Communications***
- ◆ ***Customer / Client / Patient Engagement Tips and Traps***
- ◆ ***5 Signs of Miscommunication (and How to Fix It)***
- ◆ ***A customized topic pertinent to your participants’ specific needs***



REAL *Respect*
Communications™ *Empathy*
Attention
Listening
Bringing the human connection back to the workplace